

**Welcome to your transformation journey!** The National Faculty of the Transforming Clinical Practice Initiative (TCPI) are pleased to be the first to congratulate you on taking the initial steps on this path. The most important step on any path is the first one and we are here to guide you!

This packet contains resources which were created and used successfully during the TCPI collaborative. To get the most out of the packet, we suggest you use them in the sequence outlined below.

So, let's begin.

**First things first: Find a guide of your own.** Faculty served many purposes during TCPI's four years, but primarily, we were useful as guides. Find a person or organization who has just completed the transformation you are interested in and who will work with you. Ask them an annoying number of questions and check your decisions and direction with them. They are your True North for where you are headed!

**Patients first – you'll thank us later!** Once you have direction and a guiding star, you will need help determining how to get there and what really matters along the way. That's where our patient guides come in. If you seek patient input from the beginning, you will move forward faster and without rework. As faculty, we all have stories about how we started or finished some work in our clinical environments only to be told by our patient partners that it wasn't working.

**Don't let yourself get stuck!** If something isn't working or turning out as you expected, the change package can help. Go back to the map, get yourself out of the swamp, find a different route that leads to high ground and then keep on going! There are many paths to practice transformation. The change package was written for you and while it may seem intimidating at first, you will find yourself dreaming about it in detail not long into this journey!

**Lastly – have fun!** This is the work that gets you and your team closer to the work that you really want to do: taking care of patients. Enjoy the journey that takes you to this amazing destination.

## Who Were The TCPI Practices?

60% specialty and 40% primary care, varying from single-physician rural practices to large academic institutions, a diverse enough base to ensure that this packet will be useful to you and your team. While the official program has ended, we leave these tools and guidance for anyone to use.

## Who Were The Faculty?

Primary care and specialty clinicians, administrators and patient partners. MD, PharmD, PA, NP, MA and MBA are some of the many letters after our names. We were chosen as faculty through a national vetting process that looked for leaders who had pursued practice transformation with proven results in our own clinical environments and practices and who could communicate that work to others. We walked the walk and for our expertise, were chosen to be teachers.