

# TCPi Exemplary Practice Framework

## Foundation of Framework

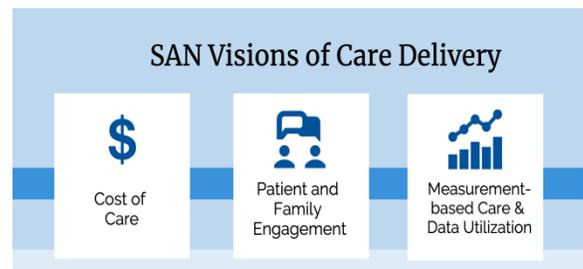
Support and Alignment Networks (SANs) constructed Exemplary Practice Frameworks, articulating unique visions of care delivery for their professional sector and spheres of influence. Four major sections serve as the foundation of building an Exemplary Practice Framework:

- (1) **Defining a vision of care delivery** for their organization, professional sector, and/or spheres of influence;
- (2) **Outlining guiding principles** that are necessary to achieve the desired goal and vision of care delivery;
- (3) **Showing principles in action** by describing concrete examples of guiding principles being implemented or accomplished by providers; and
- (4) **Aligning components of the TcPi Change Package** by showing alignment between criteria, principles, and specific elements of the TcPi Change Package.

SANs offered reflections on how the Exemplary Practice Framework have impacted their work and, moreover, determined next steps to take to move this work forward. SANs also shared plans to leverage these Exemplary Practice Frameworks in their resources and how they utilized frameworks to support transformation toward value-based care.

## Vision of Care Delivery

The foundation of each framework **defined a vision of care delivery** for their professional sector. There was an overlapping emphasis on providing quality and efficient care to improve health outcomes with a whole-person approach, as well as innovation and movement toward value. The leading categories of vision of care delivery identified by Exemplary Practices fell under cost of care, patient and family engagement, measurement-based care, and data utilization.



## Guiding Principles in Action

Exemplary Practice Frameworks **outlined qualitative and quantitative guiding principles** or criteria to achieve the vision of care delivery, and contributed to improvement of cost, quality, and health outcomes. Identified criteria within the SANs included patient and family engagement, utilizing data, evidence- or measurement-based care, care coordination, team-based care, and participation in new payment models. SANs also **showed principles in action**, by providing concrete examples of guiding principles being implemented or accomplished by providers.

### Overlapping Guiding Principles of an Exemplary Practice

- Patient and family engagement
- Utilizing data, evidence- or measurement-based care
- Care coordination
- Team-based care
- Participation in new payment models

## Alignment with TCPI Change Package

Exemplary Practice Frameworks **align with components of the TCPI Change Package**. All Exemplary Practice Frameworks developed by the SANs were linked to the first Primary Driver of the Change Package (Person and Family Centered Care Design), second Primary Driver (Continuous, Data-Driven Quality Improvement), and third Primary Driver (Sustainable Business Operations).

Frameworks also aligned to Secondary Drivers (within Primary Drivers) of the TCPI Change Package, which included: 2.3 Transparent Measurement and Monitoring, 1.6 Organized, Evidence-based Care, 1.2 Team-based Relationships, 1.5 Coordinated Care Delivery, and 3.3 Capability to Analyze and Document Value. Within Secondary Drivers, there were many commonly-identified Change Concepts across all Exemplary Practice Frameworks including 2.3.1 (Use data transparently), 1.6.5 (Reduce unnecessary tests) and 3.3.1 (Manage total cost of care).

Exemplary Practice Framework Alignment to TCPI Change Package	
Change Package Driver	# of SAN Framework Alignment to Change Package
<b>1. Patient and Family-Centered Care Design</b>	<b>68</b>
1.1 Patient and Family Engagement	11
1.2 Team-based Relationships	14
1.3 Population Management	5
1.4 Practice as a Community Partner	5
1.5 Coordinated Care Delivery	15
1.6 Organized, Evidence-based Care	12
1.7 Enhanced Access	6
<b>2. Continuous, Data-Driven Quality Improvement</b>	<b>22</b>
2.1 Engaged and Committed Leadership	1
2.2 Quality Improvement (QI) Strategy Supporting a Culture of Quality and Safety	6
2.3 Transparent Measurement and Monitoring	10
2.4 Optimal Use of HIT	5
<b>3. Sustainable Business Operations</b>	<b>21</b>
3.1 Strategic Use of Practice Revenue	5
3.2 Workforce Vitality and Joy in Work	4
3.3 Capability to Analyze and Document Value	8
3.4 Efficiency of Operation	4
<b>Total Links to Change Package Concepts</b>	<b>111</b>

## Utilizing Exemplary Practice Frameworks in Practices & Professional Associations

Exemplary Practice Frameworks were developed to give practices and/or professional associations the leverage and support needed to prepare for value-based care. Frameworks have allowed SANs to articulate and understand criteria for exemplary practice status within their professional sector, enabled them to delineate and define exemplary practice to encompass their outreach base, and evolved frameworks to showcase success stories in value-based care and meaningful gains in quality. **Through integration with best practices, Exemplary Practice Frameworks can be utilized across practices and professional associations as a resource in communications, learning collaborative websites, and for promotion of guiding principles needed to achieve exemplary practice status.** Practices and associations alike can spearhead exemplary practice initiatives and spread these concepts amongst clinicians' minds, thereby cultivating the transition toward value-based care.

- **Integrate Frameworks to Support and Prepare Practices for Value-based Care**
  - Encourage data-driven improvement, integrate meaningful quality outcomes measures
  - Utilize accreditations as exemplary practice criteria
  - Refine training strategies
  - Identify practices prepared for enrollment into Alternative Payment Models (APMs)
  - Use Framework approach for defining and supporting exemplary practice
- **Provide Frameworks as a resource for cultivating Exemplary Practice**
  - Include in newsletters and learning collaborative websites
  - Promote guiding principles needed to achieve exemplary practice status