Medicare Diabetes Prevention Program (MDPP) Post-Enrollment Timeline

The timeline below can help applicants track what happens after submitting an MDPP Supplier application.

1. Submit the MDPP Enrollment Application for Review

Regional Medicare Administrative Contractors (MACs) receive MDPP enrollment applications online through PECOS.*

For an MDPP Enrollment Video Tutorial, visit: https://youtu.be/6FAJOLPsMo
For information on the role of MACs, visit: https://www.cms.gov/Medicare/Medicare-Contracting/Medicare-Administrative-Contractors/What-is-a-MAC.html

2. MACs Review Submitted MDPP Enrollment Applications

MACs typically require approximately 80-90 days to review an application, but may require more. Processing times are longer if there are issues with the application (e.g., development requests). Contact your MAC to check on the status of or update your application. To find your MAC’s contact information, visit: https://www.cms.gov/Medicare/Medicare-Contracting/FFSProvCustSvcGen/MAC-Website-List.html

3. Complete Additional Requests (if applicable)

MDPP supplier applicants may receive requests for additional information from their MAC (e.g., missing documentation or fingerprints). Supplier applicants should reply in a timely manner to avoid enrollment denial.

For information or questions on why fingerprints are collected, visit: https://innovation.cms.gov/Files/fact-sheet/mdpp-pfs-fingerprinting-faq.pdf

4. Receive Enrollment Decision from MACs

MACs will notify applicants once enrollment is approved or denied. Once approved, MDPP suppliers may begin furnishing and billing for MDPP services.

Common reasons for enrollment denial include applying without preliminary or full CDC recognition and applying as a virtual-only supplier. For further information, visit: https://innovation.cms.gov/initiatives/medicare-diabetes-prevention-program/faq.html

Date Enrollment Decision is Received

If Enrollment is Denied, Appeal Submission Date (optional)

Key tips before submitting an application

- Check the MDPP website for helpful resources
- Conduct screenings of individuals that will be reviewed by CMS during the enrollment process (e.g., coaches, owners, and managing members)
- Conduct a thorough review of the enrollment application before final submission

*PECOS online application is recommended for a faster enrollment process. The paper CMS-20134 enrollment form may be found on the MDPP website.

Ask a Question: https://cmsorg.force.com/mdpp/