Home Health Value-Based Purchasing

Home Health Agency Registration

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Presenters

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Agenda

• The Home Health Value-Based Purchasing (HHVBP) Model Overview
• Registration Overview and Instructions
• Resources for Competing Home Health Agencies (HHAs)
The HHVBP Model

- Background Information
- Quality Measures
- Reporting
- Timeline
Background Information

CMS published the final rule for the Home Health Value-Based Purchasing (HHVBP) Model on November 5, 2015. The model:

– Incentivizes Medicare HHAs to provide higher quality and more efficient care;
– Tests whether a payment incentive of up to 8% significantly improves provider performance;
– Tests the use of new quality measures in the home health setting; and,
– Enhances the current public reporting process.
The Model includes all Medicare-certified HHAs in nine states.
• Model begins January 1, 2016 and runs through the end of CY 2022

• HHA payment adjustments tied to quality performance

• HHAs scored based on the quality of care delivered to all patients receiving services compared to:
  – performance of their peers within their state, defined by the same size cohort, and
  – their own past performance on the measures.
Background Information (cont.)

<table>
<thead>
<tr>
<th>Prime Contractors</th>
<th>Contractor Name</th>
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<tbody>
<tr>
<td>Technical Assistance (TA)</td>
<td>The Lewin Group</td>
</tr>
<tr>
<td>Implementation and Monitoring</td>
<td>Abt Associates</td>
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<td>Evaluation</td>
<td>TBD</td>
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HHVBP TA Team

[Logos of The Lewin Group, Abt Associates, University of Colorado Anschutz Medical Campus, and OASISanswersTM]
## Performance Years

<table>
<thead>
<tr>
<th>Performance Years</th>
<th>Calendar Year for Payment Adjustment</th>
<th>Maximum Payment Adjustment (up or down)</th>
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<tbody>
<tr>
<td>2016</td>
<td>2018</td>
<td>3%</td>
</tr>
<tr>
<td>2017</td>
<td>2019</td>
<td>5%</td>
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<tr>
<td>2018</td>
<td>2020</td>
<td>6%</td>
</tr>
<tr>
<td>2019</td>
<td>2021</td>
<td>7%</td>
</tr>
<tr>
<td>2020</td>
<td>2022</td>
<td>8%</td>
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Quality Measures

- Each competing HHA’s total performance score will be calculated from a set of measures already reported via the Outcome Assessment Information Set (OASIS) and Home Health Consumer Assessment of Healthcare Providers and Systems (HHCAHPS) for all patients serviced by the HHA, or determined by claims data, plus 3 New Measures where points are achieved for merely reporting data.

- Payment adjustments will be made to each HHPPS final claim.
Quality Measures

- Six (6) process measures from existing OASIS data collection
- Eight (8) outcome measures from existing OASIS data collection and two (2) outcome measures from claims data
- Five (5) HHCAHPS consumer satisfaction measures
- Three (3) New Measures
  - points are achieved for merely reporting data
  - submitted through the HHVBP Portal
CMS Secure Portal Access
Registration Provides Access to:

• Submission of New Measures
• Performance Reports
• All communications
• Webinars
• Website resources (coming soon)
Registration

• Three main registration components
  1. CMS Secure Portal [Enterprise Identity Management (EIDM) system]
  2. Innovation Center Portal
  3. HHVBP Portal

• User ID notification process
User ID Notification Process

HHAs notify HHVBP Helpdesk of their primary point of contact (POC) for the Model

POCs create a User ID through the CMS Secure Portal (EIDM)

HHA POCs submit EIDM User ID to the HHVBP Helpdesk
CMS Secure Portal (EIDM)

• What is the CMS Secure Portal (EIDM) system?
• Why is it used?
• What is expected of you?
• What happens if your information is inaccurate?
Registration Components

CMS Secure Portal (EIDM)
- Users create a User ID
- HHA single point of contact (POC) encouraged to obtain a User ID ASAP

Innovation Center
- Users request access to Innovation Center for the IC Privileged User role
- Users’ identity is verified

HHVBP Portal
- Users request access to the HHVBP Portal
- Each HHA POC will assign roles to other users for each CCN
- Users submit data for New Measures
- Users obtain performance reports
CMS Secure Portal Registration Walkthrough

Link: portal.cms.gov/wps/portal/unauthportal/home/

New user clicks registration link
User agrees to terms and conditions.

Once terms and conditions are accepted, the user clicks next.
User provides his or her information

After providing all information user clicks next
User chooses User ID and Password

User selects challenge questions and answers

After providing all information user clicks next
User ID and Password Criteria

- User ID Must be a minimum of 6 and a maximum of 74 characters
- Special characters permitted: dashes (-), underscores (_), apostrophes ('), periods (.), and at signs (@)

- Password Must be a minimum of 8 and a maximum of 20 characters
  - Must contain at least:
    - 1 number, 1 letter, 1 uppercase letter, and 1 lowercase letter
  - Cannot contain your User ID and must differ from your previous 6 passwords
  - Must be changed every 60 days
  - EIDM will prompt for password change via an email 7 days before the password is due to expire
User clicks OK and is redirected to CMS Portal page (www.portal.cms.gov).

User is notified of account creation on-screen and via email to the address provided in the previous page.

At this point CMS Secure Portal Registration (EIDM registration) is complete.
Resources for Competing HHAs

- A collaboration site called *HHVBP Connect* will contain:
  - Learning session webinar recordings
  - Supporting materials
  - Newsletters
  - FAQs
  - A chat function that will allow HHA’s to share

- Guidance on obtaining access to *HHVBP Connect* will be sent to POCs as soon as the site is available
Anticipated Learning Session
Webinar Topics

• HHVBP Overview for Staff
• Quality Measure Overview and Data Collection
• Introduction to the HHVBP Portal
• Understanding Quarterly Performance Reports
• Improving Quality: Related to Individual Measures
• Quarterly Data Submission for New Measures
• Calculating the Total Performance Score
• Best Practice Resources for Quality Improvement
Thank you!

• If you have questions, contact the HHVBP Model helpdesk at: HHVBPquestions@cms.hhs.gov or at (844) 280-5628