

## **INSTRUCTIONS FOR COMPLETING THE DATA USE AGREEMENT (DUA)**

### **(AGREEMENT FOR USE OF CENTERS FOR MEDICARE & MEDICAID SERVICES (CMS) DATA CONTAINING INDIVIDUAL IDENTIFIERS)**

This agreement must be executed prior to the release of data from CMS' Systems of Records to ensure that the disclosure will comply with the requirements of the Privacy Act, the Privacy Rule and CMS data release policies. It must be completed prior to the release of specified data files containing protected health information and individual identifiers.

Directions for the completion of the agreement follow:

**DO NOT ALTER the language contained in this agreement.**

- **First paragraph, enter the Requestor's Organization Name.**
- **Item #1, enter the Requestor's Organization Name.**
- **Item #4, enter the Custodian Name, Company/Organization, Address, Phone Number (including area code), and E-Mail Address (if applicable). The Custodian of files is defined as that person who will have actual possession of and responsibility for the data files. This section should be completed even if the Custodian and Requestor are the same.**
- **Item #5 will be completed by a CMS representative.**
- **Item #15 will be completed by CMS.**
- **Item #19 is to be completed by Requestor.**
- **Item #20 is to be completed by Custodian.**
- **Item #21 will be completed by a CMS representative.**
- **Items #23a, b and c will be completed by a CMS representative.**

Please mail the signed DUA to:

**Care Management for High-Cost Beneficiaries  
Centers for Medicare & Medicaid Services  
C4-17-27  
7500 Security Boulevard  
Baltimore, MD 21244-1850**

Once the DUA is received and reviewed for privacy and policy issues, a completed and signed copy will be sent to the Requestor for their files.

**DATA USE AGREEMENT**  
**AGREEMENT FOR USE OF CENTERS FOR MEDICARE & MEDICAID SERVICES (CMS)**  
**DATA CONTAINING INDIVIDUAL-SPECIFIC INFORMATION)**

In order to secure data that reside in a CMS Privacy Act System of Records; in order to ensure the integrity, security, and confidentiality of information maintained by the CMS; and to permit appropriate disclosure and use of such data as permitted by law, CMS and \_\_\_\_\_ enter into this agreement to comply with the following specific paragraphs. (Requestor)

1. This Agreement is by and between the Centers for Medicare & Medicaid Services (CMS), a component of the U.S. Department of Health and Human Services (HHS), and \_\_\_\_\_, hereinafter termed "User."  
(Requestor)
2. This Agreement addresses the conditions under which CMS will disclose and the User will obtain, use, reuse and disclose the CMS data file(s) specified in item 7 and/or any derivative file(s) that contain direct individual identifiers or elements that can be used in concert with other information to identify individuals. This Agreement supersedes any and all agreements between the parties with respect to the use of data from the files specified in item 7 and preempts and overrides any instructions, directions, agreements, or other understanding in or pertaining to any grant award or other prior communication from the Department of Health and Human Services or any of its components with respect to the data specified herein. Further, the terms of this Agreement can be changed only by a written modification to this Agreement or by the parties adopting a new agreement. The parties agree further that instructions or interpretations issued to the User concerning this Agreement or the data specified herein, shall not be valid unless issued in writing by the CMS point-of-contact specified in section 5 or the CMS signatory to this Agreement shown in item 23.
3. The parties mutually agree that CMS retains all ownership rights to the data file(s) referred to in this Agreement, and that the User does not obtain any right, title, or interest in any of the data furnished by CMS.
4. The parties mutually agree that the following named individual is designated as Custodian of the file(s) on behalf of the User and will be the person responsible for the observance of all conditions of use and for establishment and maintenance of security arrangements as specified in this Agreement to prevent unauthorized use. The User agrees to notify CMS within fifteen (15) days of any change of custodianship. The parties mutually agree that CMS may disapprove the appointment of a custodian or may require the appointment of a new custodian at any time.

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(Name of Custodian)

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(Company/Organization)

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(Street Address)

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(City/State/ZIP Code)

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(Phone No. - Including Area Code)

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(E-Mail Address, If Applicable)

5. The parties mutually agree that the following named individual will be designated as point-of-contact for the Agreement on behalf of CMS.

Randy Thomas, RN, MS, CPHQ

(Name of Contact)

Research Analyst, Division of Payment Policy Demonstrations  
Medicare Demonstrations Program Group

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(Title/Component)

(410) 786-6578 (DUA questions only)

6. The User represents, and in furnishing the data file(s) specified in item 7 CMS relies upon such representation, that such data file(s) will be used solely for the following purpose(s).

Preparation of an application for the Care Management for High-Cost Beneficiaries demonstration in response to the notice issued in the Federal Register on October 1, 2004.

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The User represents further that the facts and statements made in any study or research protocol or project plan submitted to CMS for each purpose are complete and accurate. Further, the User represents that said study protocol(s) or project plans, that have been approved by CMS or other appropriate entity as CMS may determine, represent the total use(s) to which the data file(s) specified in section 7 will be put.

The User agrees not to disclose, use or reuse the data covered by this agreement except as specified in an Attachment to this Agreement or except as CMS shall authorize in writing or as otherwise required by law, sell, rent, lease, loan, or otherwise grant access to the data covered by this Agreement. The User affirms that the requested data is the minimum necessary to achieve the purposes stated in this section. The User agrees that, within the User organization and the organizations of its agents, access to the data covered by this Agreement shall be limited to the minimum amount of data and minimum number of individuals necessary to achieve the purpose stated in this section (i.e., individual's access to the data will be on a need-to-know basis).

7. The following CMS data file(s) is/are covered under this Agreement.

A subset data file created from the five percent sample of Medicare beneficiaries with high-cost or high-risk parameters. The beneficiary data, encrypted, covers three years (1999, 2000 and 2001) including summary inpatient, outpatient, ambulatory and DME claims, DRG and Hierarchical Coexisting Conditions.

8. The parties mutually agree that the aforesaid file(s) (and/or any derivative file(s) including those files that directly identify individuals and those that can be used in concert with other information to identify individuals may be retained by the User until July 1, 2005, hereinafter known as the "Retention Date." The User agrees to notify CMS within 30 days of the completion of the purpose specified in item 6 if the purpose is completed before the aforementioned retention date. Upon such notice or retention date, whichever occurs sooner, CMS will notify the User either to return all data files to CMS at the User's expense or to destroy such data. If CMS elects to have the User destroy the data, the User agrees to destroy and send written certification of the destruction of the files to CMS within 30 days of receiving CMS's instruction. If CMS elects to have the data returned, the User agrees to return all files and any derivative files to CMS within 30 days of receiving notice to that effect. The User agrees not to retain CMS files or any parts thereof,

After the aforementioned file(s) are returned or destroyed unless the appropriate Systems Manager or the person designated in item number 23 of this Agreement grants written

authorization. The User acknowledges that the date is not contingent upon action by CMS, and the User agrees to assume the duty to ask CMS for instructions under this paragraph if instructions are not received within after 30 days of the retention date's passing.

The Agreement may be terminated by either party at any time for any reason upon 30 days written notice. Upon notice of termination by user, CMS will cease releasing data to the User under this Agreement and will notify the User to either return all previously released data files to CMS at the User's expense or destroy such data, using the same procedures stated in the preceding paragraph. Sections 3, 6, 8, 11, 12, 13, 14, 16, 17 and 18 shall survive termination of this Agreement.

9. The User agrees to establish appropriate administrative, technical, and physical safeguards to protect the confidentiality of the data and to prevent unauthorized use or access to it. The safeguards shall provide a level and scope of security that is not less than the level and scope of security established by the Office of Management and Budget (OMB) in OMB Circular No. A-130, Appendix III--Security of Federal Automated Information Systems (<http://www.whitehouse.gov/omb/circulars/a130/a130.html>), which sets forth guidelines for security plans for automated information systems in Federal agencies. The User acknowledges that the use of unsecured telecommunications, including the Internet, to transmit individually identifiable or deducible information derived from the file(s) specified in item 7 is prohibited. Further, the User agrees that the data must not be physically moved, transmitted or disclosed in any way from or by the site indicated in item 4 without written approval from CMS unless such movement, transmission or disclosure is required by a law.

10. The User agrees to grant access to the data to the authorized representatives of CMS or DHHS Office of the Inspector General at the site indicated in item 4 for the purpose of inspecting to confirm compliance with the terms of this agreement.

11. The User agrees not to disclose direct findings, listings, or information derived from the file(s) specified in item 7, with or without direct identifiers, if such findings, listings, or information can, by themselves or in combination with other data, be used to deduce an individual's identity unless it obtains written authorization to do so from the appropriate System Manager or the person designated in item 23 of this Agreement. Examples of such data elements include, but are not limited to geographic location, age if > 89, sex, diagnosis and procedure, admission/discharge date(s), or date of death. The User agrees further that CMS shall be the sole judge as to whether any finding, listing, information, or any combination of data extracted or derived from CMS's files identifies or could, with reasonable effort, be used to identify an individual.

12. The User agrees that, absent express written authorization from the appropriate System Manager or the person designated in item 23 of this Agreement to do so, the User shall not attempt to link records included in the file(s) specified in item 7 to any other individually identifiable source of information. This includes attempts to link to the data to other CMS data file(s). A protocol that includes the linkage of specific files that has been approved in Accordance with item 6 constitutes express authorization from CMS to link files as described in the protocol.

13. The User agrees to submit to CMS a copy of all findings within 30 days of making such findings. The parties mutually agree that the User has made findings with respect to the data covered by this Agreement when the User prepares any report other writing for submission to another party (including but not limited to any manuscript to be submitted for publication) concerning any purpose specified in item 6 (regardless of whether the report or other writing expressly refers to such purpose, to CMS, or to the files specified in item 7 or any data derived from such files). The User agrees not to submit such findings to any other party until CMS finds that the findings do not breach the confidentiality of CMS' data by allowing for the identification of the data's subject individuals. CMS agrees to make determination about approval and to notify the user within 4 to 6 weeks after receipt of findings. CMS may withhold approval for publication only if it determines that the format in which data are presented may result in identification of individual beneficiaries. The User agrees further to submit its findings to the National Technical Information Service (NTIS, 5285 Port Royal Road, Springfield, Virginia 22161) within 30 days of receiving notice from CMS to do so.

14. The User understands and agrees that they may not reuse original or derivative data file(s) without prior written approval from the appropriate System Manager or the person designated in item 22 of this Agreement.

15. The parties mutually agree that the following specified Attachments are part of this Agreement:

none

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16. The User agrees that in the event CMS determines or has a reasonable belief that the User has made or may have made a use, reuse or disclosure of the aforesaid file(s) that is not authorized by this Agreement or another written authorization from the appropriate System Manager or the person designated in item 23 of this Agreement, CMS, at its sole discretion, may require the User to: (a) promptly investigate and report to CMS the User's determinations regarding any alleged or actual unauthorized use, reuse or disclosure, (b) promptly resolve any problems identified by the investigation; (c) if requested by CMS, submit a formal response to an allegation of unauthorized use, reuse or disclosure; (d) if requested by CMS, submit a corrective action plan with steps designed to prevent any future unauthorized uses, reuses or disclosures; and (e) if requested by CMS, return data files to CMS or destroy the data files it received from CMS under this agreement. The User understands that as a result of CMS's determination or reasonable belief that unauthorized uses, reuses or disclosures have taken place, CMS may refuse to release further CMS data to the User for a period of time to be determined by CMS.

17. The User hereby acknowledges that criminal penalties under §1106(a) of the Social Security Act (42 U.S.C. § 1306(a)), including a fine not exceeding \$10,000 or imprisonment not exceeding 5 years, or both, may apply to disclosures of information that are covered by § 1106 and that are not authorized by regulation or by Federal law. The User further acknowledges that criminal penalties under the Privacy Act (5 U.S.C. § 552a(i) (3)) may apply if it is determined

that the Requestor or Custodian, or any individual employed or affiliated therewith, knowingly and willfully obtained the file(s) under false pretenses. Any person found to have violated sec. (i)(3) of the Privacy Act shall be guilty of a misdemeanor and fined not more than \$5,000. Finally, the User acknowledges that criminal penalties may be imposed under 18 U.S.C. § 641 if it is determined that the User, or any individual employed or affiliated therewith, has taken or converted to his own use data file(s), or received the file(s) knowing that they were stolen or converted. Under such circumstances, they shall be fined under Title 18 or imprisoned not more than ten years, or both; but if the value of such property does not exceed the sum of \$1,000, they shall be fined under Title 18 or imprisoned not more than one year, or both.

18. By signing this Agreement, the User agrees to abide by all provisions set out in this Agreement and acknowledges having received notice of potential criminal or administrative penalties for violation of the terms of the Agreement.

19. On behalf of the User the undersigned individual hereby attests that he or she is authorized to legally bind the User to the terms this Agreement and agrees to all the terms specified herein.

\_\_\_\_\_  
(Name and Title of Individual - Typed or Printed)

\_\_\_\_\_  
(Company/Organization)

\_\_\_\_\_  
(Street Address)

\_\_\_\_\_  
(City/State/ZIP Code)

\_\_\_\_\_  
(Phone No. - Including Area Code)

\_\_\_\_\_  
(E-Mail Address)

\_\_\_\_\_  
(Signature)

20. The Custodian, as named in paragraph 4, hereby acknowledges his/her appointment as Custodian of the aforesaid file(s) on behalf of the User, and agrees to comply with all of the provisions of this Agreement on behalf of the User.

\_\_\_\_\_  
(Typed or Printed Name and Title of Custodian of File(s))

\_\_\_\_\_  
(Signature) (Date)

21. The disclosure provision(s) that allows the discretionary release of CMS data for the purpose(s) stated in paragraph 6 follow(s). PA1-Emp.

22. On behalf of \_\_\_\_\_ N/A \_\_\_\_\_ the undersigned individual hereby acknowledges that the aforesaid Federal agency sponsors or otherwise supports the User's request for and use of CMS data, agrees to support CMS in ensuring that the User maintains and uses CMS's data in accordance with the terms of this Agreement, and agrees further to make no statement to the User concerning the interpretation of the terms of this Agreement and to refer all question of such interpretation or compliance with the terms of this Agreement to the CMS official named in item number 23 (or to his or her successor).

\_\_\_\_\_  
(Typed or Printed Name) (Title of Federal Representative)

\_\_\_\_\_  
(Signature) (Date)

\_\_\_\_\_  
(Phone No. - Including Area Code)

\_\_\_\_\_  
(E-Mail Address, If Applicable)

23. On behalf of CMS the undersigned individual hereby attests that he or she is authorized to enter into this Agreement and agrees to all the terms specified herein.

Cynthia Mason, Project Officer

\_\_\_\_\_  
(Typed or Printed Name and Title of CMS Representative)

\_\_\_\_\_  
(Signature) (Date)

b. Concur/Nonconcur

\_\_\_\_\_  
(Signature of CMS System Manager or Business Owner) (Date)

c. Concur/Nonconcur

\_\_\_\_\_  
(Signature of CMS Protocol or Project Review Representative) (Date)

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0734. The time required to complete this information collection is estimated to average 30 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, N2-14-26, Baltimore, Maryland 21244-1850 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Washington, D.C. 20503.



**Addendum to DUA**

Addendum to DUA for \_\_\_\_\_. If this is an addendum to a previously approved DUA, insert the CMS assigned DUA number here: \_\_\_\_\_. The following individual(s) may/will have access to CMS data that is being requested for this agreement. Their signatures attest to their agreement to the terms of this Data Use Agreement:

<hr/> (Name and Title of Individual – Typed or Printed)	<hr/> (Name and Title of Individual – Typed or Printed)
<hr/> (Task / Role of this individual in this project)	<hr/> (Task / Role of this individual in this project)
<hr/> (Company / Organization)	<hr/> (Company / Organization)
<hr/> (Street Address)	<hr/> (Street Address)
<hr/> (City / State / Zip Code)	<hr/> (City / State / Zip Code)
<hr/> Phone No. – Including Area Code and E-mail Address, If Applicable)	<hr/> Phone No. – Including Area Code and E-mail Address, If Applicable)
<hr/> (Signature) (Date)	<hr/> (Signature) (Date)
<hr/> (Name and Title of Individual – Typed or Printed)	<hr/> (Name and Title of Individual – Typed or Printed)
<hr/> (Task / Role of this individual in this project)	<hr/> (Task / Role of this individual in this project)
<hr/> (Company / Organization)	<hr/> (Company / Organization)
<hr/> (Street Address)	<hr/> (Street Address)
<hr/> (City / State / Zip Code)	<hr/> (City / State / Zip Code)
<hr/> Phone No. – Including Area Code and E-mail Address, If Applicable)	<hr/> Phone No. – Including Area Code and E-mail Address, If Applicable)
<hr/> (Signature) (Date)	<hr/> (Signature) (Date)