Obtain and maintain a valid National Provider Identifier (NPI) number in order for organizations to receive payment for MDPP services provided by its coaches. Organizations may obtain individual NPIs on behalf of coaches or coaches may obtain their own individual NPI. If a coach already has an individual NPI number, they do not need to obtain another to furnish MDPP services.

- To get an NPI, visit: https://nppes.cms.hhs.gov/#/
- For more information on NPIs, visit: https://innovation.cms.gov/Files/x/mdpp-enrollmentfs.pdf

Coach Eligibility Checklist

**Coaches must:**
- Obtain and maintain a valid National Provider Identifier (NPI) number in order for organizations to receive payment for MDPP services provided by its coaches. Organizations may obtain individual NPIs on behalf of coaches or coaches may obtain their own individual NPI. If a coach already has an individual NPI number, they do not need to obtain another to furnish MDPP services.
  - To get an NPI, visit: https://nppes.cms.hhs.gov/#/
  - For more information on NPIs, visit: https://innovation.cms.gov/Files/x/mdpp-enrollmentfs.pdf

**Coaches must NOT:**
- Have Medicare billing privileges revoked and be currently subject to the re-enrollment bar.
- Have Medicaid billing privileges terminated for-cause or be excluded by a state Medicaid agency.
- Be excluded from any other Federal health care program.
- Be debarred, suspended, or otherwise excluded from participating in any other federal procurement or non-procurement program.
- In the previous 10 years, have one of the following state or federal felony convictions including guilty pleas or pre-trial diversion:
  - Crimes against persons, such as murder, rape, assault, and other similar crimes
  - Financial crimes, such as extortion, embezzlement, income tax evasion, insurance fraud, and other similar crimes
  - Any felony that places Medicare or its beneficiaries at immediate risk, such as a malpractice suit that results in the individual being convicted
  - Any felonies that would result in mandatory exclusion

Coach Eligibility Tips

**Confirm Eligibility**
- MDPP suppliers may choose to conduct background checks before and/or after enrolling in Medicare to avoid receiving an enrollment denial or revocation due to failure to meet coach eligibility standards.
- If CMS deems a coach ineligible at any time before or after enrollment, MDPP suppliers have 30 days to submit a Corrective Action Plan (CAP) and remove the ineligible coach from the roster.
- If ineligible coaches are not removed, an organization’s MDPP supplier status could be denied or revoked.

**Update the Roster**
- MDPP suppliers must include all coaches on the coach roster in the MDPP enrollment application.
- Suppliers must update changes to the coach roster in PECOS within 30 calendar days to avoid claims being rejected or denied. Access your PECOS site here: https://pecos.cms.hhs.gov/pecos/login.do#headingLv1f.
- CMS will assess all coaches on a supplier’s roster to ensure each coach is eligible.

**Train Coaches**
- Coaches should be trained consistent with the CDC’s Diabetes Prevention Recognition Program (DPRP) staffing and training requirements: https://www.cdc.gov/diabetes/prevention/staffing-training.htm.
- CMS does not require coaches to receive training beyond the CDC’s requirements.