



Oncology Care Model Notification Letter

_____ is participating in Medicare's new Oncology Care Model

_____ is participating in a new Medicare initiative called the Oncology Care Model (OCM). _____ has agreed to transform the way it delivers care and to a different way of getting paid by Medicare, with the goal of providing you with **more coordinated, higher quality cancer care**.

You're still free to choose **any** health care provider, and you still have all the same Medicare rights and protections, including the right to report concerns of inadequate care to Quality Improvement Organizations and to 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

The Oncology Care Model aims to improve your care

OCM was designed to improve how your health care is coordinated, the appropriateness of your care, and your access to care if you're undergoing chemotherapy for most types of cancer. OCM encourages participating practices, like _____, to both improve your care and to lower costs by providing practices additional payments when they give you high-quality, coordinated care. If the practices do not meet standards for high-quality, coordinated care, they may have to repay Medicare for a portion of the spending for your care during the episode.

Under OCM, _____ will give you certain additional care services as you undergo chemotherapy treatment. These services include, but aren't limited to, 24/7 access to a clinician who has real-time access to your medical records, a detailed care plan, and additional support in coordinating your care. Medicare will continue to cover all medically necessary services.

Medicare will monitor what _____ is doing to make sure you and other people with Medicare get high-quality care. _____ will regularly receive information from Medicare on the quality of care it is providing to its patients. Later, Medicare may ask you to do a short survey about the services and care you got from _____. We value your feedback and thank you in advance for helping us to improve the quality of care for all Medicare beneficiaries with cancer who get chemotherapy.

It's still your choice which practice and practitioner you use

Like all people with Medicare, you still have the right to choose which practice or practitioner you use.

If you want to find a different doctor, visit Medicare's Physician Compare website at <http://www.medicare.gov/physiciancompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

Get more information: If you have questions or would like more information about the Oncology Care Model, call _____ at _____, or call 1-800-MEDICARE. You can also find information about OCM at <https://innovation.cms.gov/initiatives/Oncology-Care/>.

If you believe your care has been negatively affected, please call 1-800-MEDICARE, speak with your doctor, or contact your local Quality Improvement Organization (QIO). You can find the QIO for your state at <https://www.medicare.gov/homehealthcompare/Resources/Quality-Improvement-Organization.html>.