

# Medicare Diabetes Prevention Program (MDPP)

## Enrollment Process Timeline

The timeline below can help MDPP supplier applicants track what happens after submitting an application.

### 1 Submit the MDPP Enrollment Application for Review



Regional Medicare Administrative Contractors (MACs) receive MDPP enrollment applications either online through PECOS, or through the mail by receipt of the paper CMS-20134 enrollment form.

#### What do MACs do?

- Process Medicare applications and claims for specific regions
- MDPP suppliers may need to enroll with more than one MAC if services are furnished in multiple MAC jurisdictions. This process is seamless when enrolling online through PECOS.
- [Learn about MACs](#) and the different regions they oversee

Application Submission Date

### 2 MACs Review Submitted MDPP Enrollment Applications



Applications take approximately 80-90 days for MACs to review, but may extend beyond this period. Processing times are longer if the paper application is used (up to 210 days), and may also be longer if there are issues with the application (i.e., development requests).

Approximately 80 - 90 Days After Submission (online submission)

### 3 Complete Additional Requests (if applicable)



Following submission of the application, MDPP supplier applicants may receive requests for additional information from their MAC (i.e., missing documentation or fingerprints). Supplier applicants should reply in a timely manner to avoid enrollment denial.

#### What is a development request?

- MACs release development requests when they require additional information or actions for enrollment applications
- To avoid development requests and additional delays, ensure all information and requirements are completed in the application prior to submission

#### How are fingerprints requested?

- Individuals with more than 5% ownership of the organization have to submit fingerprints once requested by the MACs
- For additional information or questions on why fingerprints are collected, see the [Fingerprinting FAQs](#)

Date Additional Requests are Submitted

### 4 Receive Enrollment Decision from MACs



MACs will notify applicants once enrollment is approved or denied. Once approved, MDPP suppliers may begin furnishing and billing for MDPP services starting April 1, 2018.

#### What if enrollment is denied?

- If enrollment is denied due to non-compliance, MDPP supplier applicants can submit a corrective action plan (CAP) to their MAC within 30 days
- MACs determine if the CAP sufficiently addresses the issue
- Applicants can appeal the decision if denied again after submitting a CAP

Date Enrollment Decision is Received

If Enrollment is Denied, Appeal Submission Date (optional)

Key tips before submitting an application

- ❑ Check the MDPP website at <http://go.cms.gov/mdpp> for helpful resources
- ❑ Conduct screenings of individuals that will be reviewed by CMS during the enrollment process (e.g., coaches, owners, and managing members)
- ❑ Conduct a thorough review of the enrollment application before final submission