



# Home Health Value-Based Purchasing



*Home Health Agency  
Registration*

*December 17, 2015*

# Presenters

---

- Marcie O'Reilly, CMS Innovation Center, Centers for Medicare & Medicaid Services
- Jennifer Wiens, The Lewin Group

# Agenda

---

- The Home Health Value-Based Purchasing (HHVBP) Model Overview
- Registration Overview and Instructions
- Resources for Competing Home Health Agencies (HHAs)

# The HHVBP Model

---

- Background Information
- Quality Measures
- Reporting
- Timeline

# Background Information



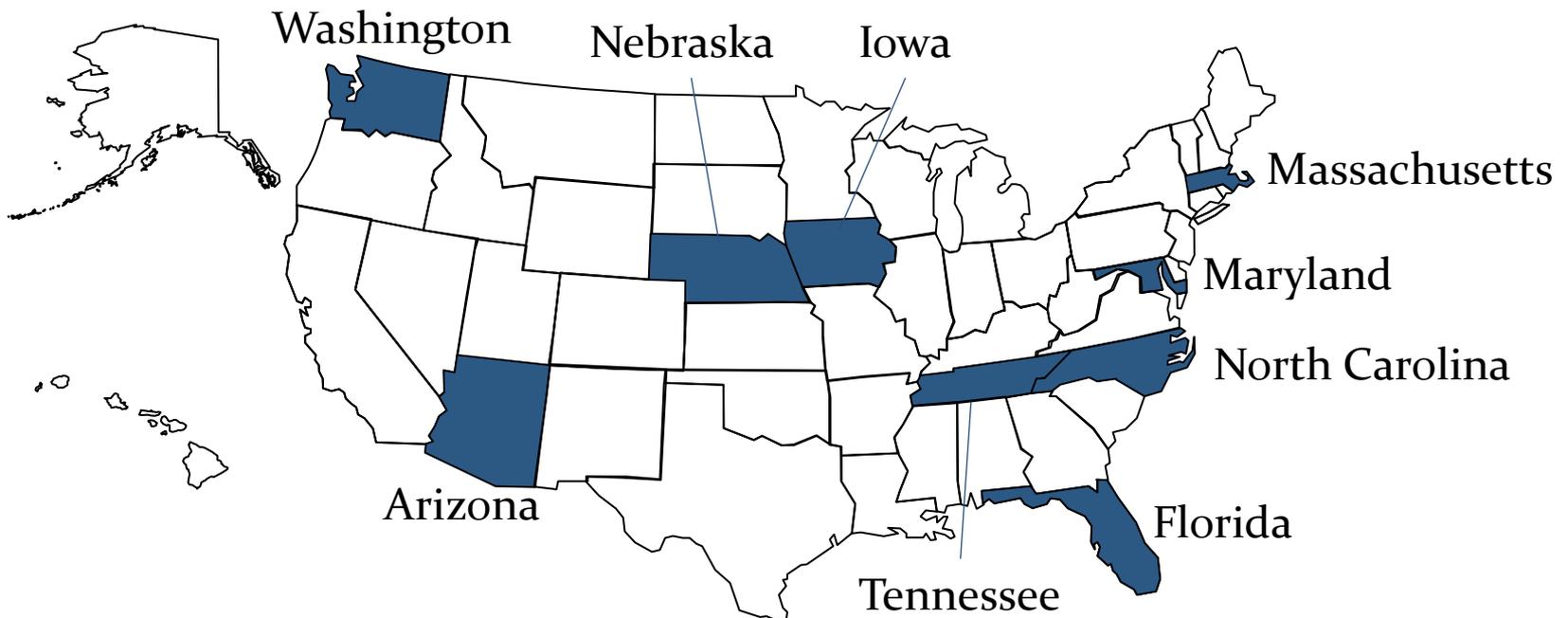
# Background Information

CMS published the final rule for the Home Health Value-Based Purchasing (HHVBP) Model on November 5, 2015. The model:

- Incentivizes Medicare HHAs to provide **higher quality** and more efficient care;
- Tests whether a payment incentive of up to 8% significantly improves provider performance;
- Tests the use of new quality measures in the home health setting; and,
- Enhances the current public reporting process.

# Background Information (cont.)

The Model includes ***all*** Medicare-certified HHAs in nine states



# Background Information (cont.)

- Model begins January 1, 2016 and runs through the end of CY 2022
- HHA payment adjustments tied to quality performance
- HHAs scored based on the quality of care delivered to all patients receiving services compared to:
  - performance of their peers within their state, defined by the same size cohort, and
  - their own past performance on the measures.

# Background Information (cont.)

Prime Contractors	Contractor Name
Technical Assistance (TA)	The Lewin Group
Implementation and Monitoring	Abt Associates
Evaluation	TBD

## HHVBP TA Team



# Background Information (cont.)

Performance Years	Calendar Year for Payment Adjustment	Maximum Payment Adjustment (up or down)
2016	2018	3%
2017	2019	5%
2018	2020	6%
2019	2021	7%
2020	2022	8%

# Quality Measures



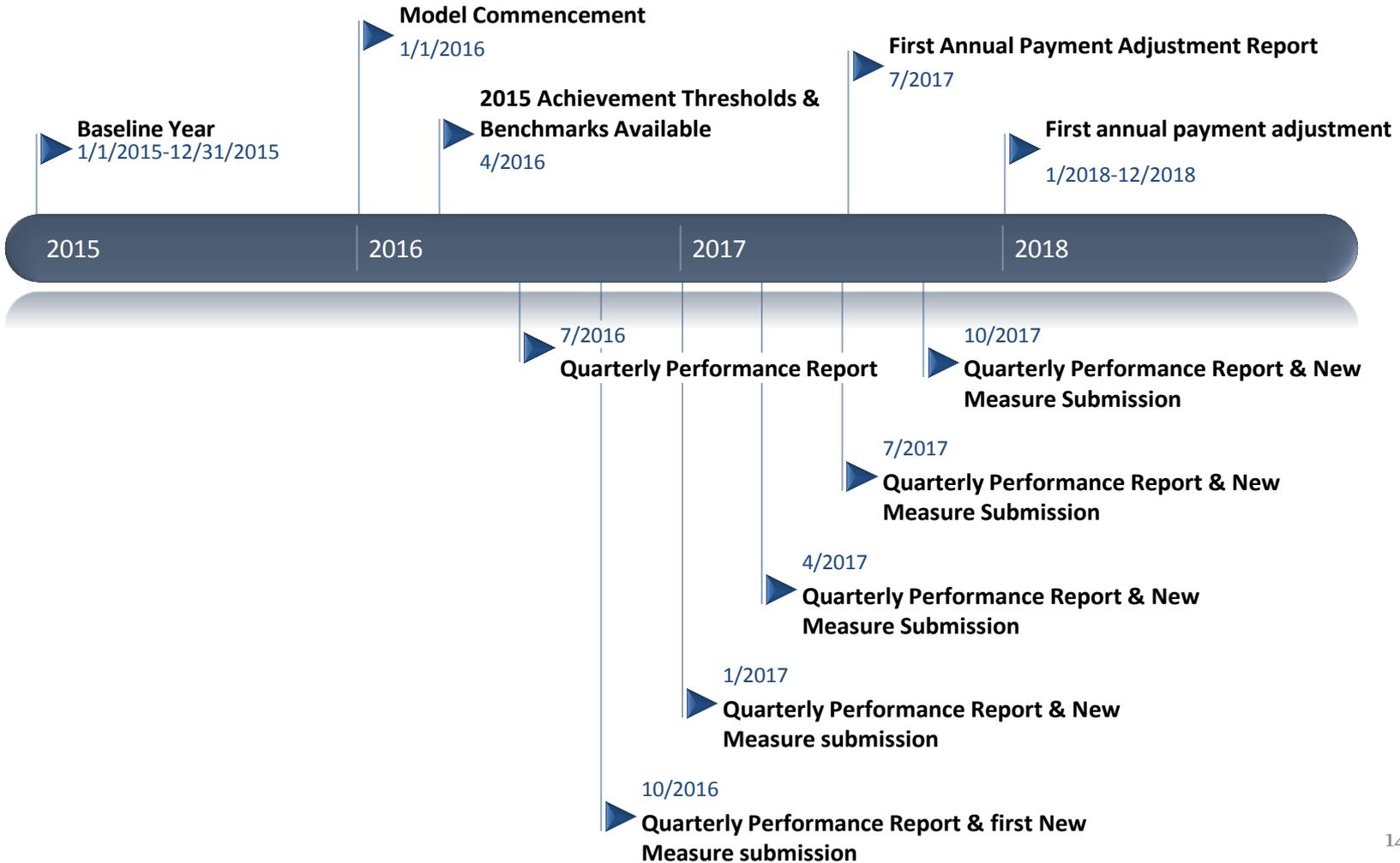
# Quality Measures

- Each competing HHA's total performance score will be calculated from a set of measures already reported via the Outcome Assessment Information Set (OASIS) and Home Health Consumer Assessment of Healthcare Providers and Systems (HCAHPS) for all patients serviced by the HHA, or determined by claims data, plus 3 New Measures where points are achieved for merely reporting data.
- Payment adjustments will be made to each HPPS final claim.

# Quality Measures

- Six (6) process measures from existing OASIS data collection
- Eight (8) outcome measures from existing OASIS data collection and two (2) outcome measures from claims data
- Five (5) HHCAHPS consumer satisfaction measures
- Three (3) New Measures
  - points are achieved for merely reporting data
  - submitted through the HHVBP Portal

# Timeline for Start-up Through 1<sup>st</sup> Payment Adjustment



# CMS Secure Portal Access



# Registration Provides Access to:

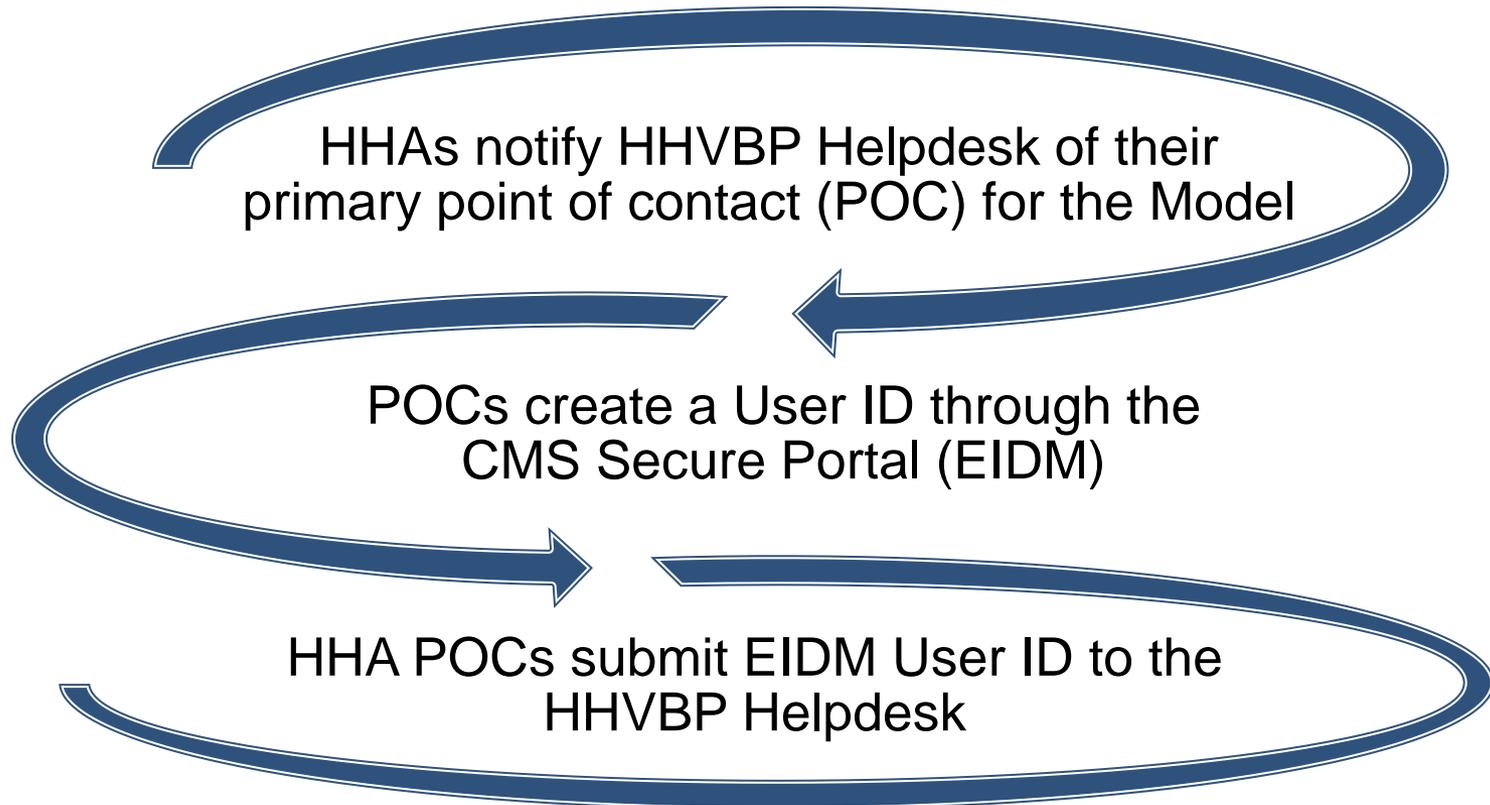
---

- Submission of New Measures
- Performance Reports
- All communications
- Webinars
- Website resources (coming soon)

# Registration

- Three main registration components
  1. CMS Secure Portal [Enterprise Identity Management (EIDM) system]
  2. Innovation Center Portal
  3. HHVBP Portal
- User ID notification process

# User ID Notification Process



# CMS Secure Portal (EIDM)

- What is the CMS Secure Portal (EIDM) system?
- Why is it used?
- What is expected of you?
- What happens if your information is inaccurate?

# Registration Components

## CMS Secure Portal (EIDM)

- Users create a User ID
- HHA single point of contact (POC) encouraged to obtain a User ID ASAP

## Innovation Center

- Users request access to Innovation Center for the IC Privileged User role
- Users' identity is verified

## HHVBP Portal

- Users request access to the HHVBP Portal
- Each HHA POC will assign roles to other users for each CCN
- Users submit data for New Measures
- Users obtain performance reports

# CMS Secure Portal Registration Walkthrough

Link: [portal.cms.gov/wps/portal/unauthportal/home/](http://portal.cms.gov/wps/portal/unauthportal/home/)

The screenshot shows the CMS.gov Enterprise Portal homepage. At the top, there is a navigation bar with links for Home, About CMS, Newsroom, Help & FAQs, Email, and Print. Below this is a search bar and a link to 'Learn about your healthcare options'. The main content area features a large 'Welcome to CMS Enterprise Portal' banner with a video player showing a doctor and a patient. To the right of the banner is a 'CMS Secure Portal' section with a 'Login to CMS Secure Portal' button and links for 'Forgot User ID?', 'Forgot Password?', and 'New User Registration'. A callout box with a yellow background and a white border points to the 'New User Registration' link, containing the text 'New user clicks registration link'. Below the banner is a horizontal menu with various program links. The page also includes sections for 'CMS Provides Health Coverage for 100 Million People...', 'Medicaid and CHIP', 'Access Provider Resources Site', and 'Access HCQIS Site'. On the right side, there are sections for 'Get E-Mail Alerts' and 'CMS News'.

**Callout Box:** New user clicks registration link

### Terms and Conditions

OMB No. 0938-1236 | Expiration Date: 04/30/2017 | [Paperwork Reduction Act](#)

### Consent To Monitoring

By logging onto this website, you consent to be monitored. Unauthorized attempts to upload information and/or change information on this web site are strictly prohibited and are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec. 1001 and 1030. We encourage you to read the [HHS Rules of Behavior](#) for more details.

### Protecting Your Privacy

Protecting your Privacy is a top priority at CMS. We are committed to ensuring the security and confidentiality of the user registering to EIDM. Please read the [CMS Privacy Act Statement](#) which describes how we use the information you provide.

### Collection Of Personal Identifiable Information (PII)

"Personal" information is described as data that is unique to an individual, such as a name, address, telephone number, social security number and date of birth (DOB).

CMS is very aware of the privacy concerns around PII data. In fact, we share your concerns. We will only collect personal data to uniquely identify the user registering with the system. We may also use your answers to the challenge questions and other PII to later identify you in case you forget or misplace your User ID /Password.

I have read the HHS Rules of Behavior (HHS RoB), version 2010-0002.001S, dated August 26 2010 and understand and agree to comply with its provisions. I understand that violations of the HHS RoB or information security policies and standards may lead to disciplinary action, up to and including termination of employment; removal or debarment from work on Federal contracts or projects; and/or revocation of access to Federal information, information systems, and/or facilities; and may also include criminal penalties and/or imprisonment. I understand that exceptions to the HHS RoB must be authorized in advance in writing by the OPDIV Chief Information Officer or his/her designee. I also understand that violation of laws, such as the Privacy Act of 1974, copyright law, and 18 USC 2071, which the HHS RoB draw upon, can result in monetary fines and/or criminal charges that may result in imprisonment.

I agree to the terms and conditions

User agrees To terms and conditions

Cancel

Next

Once terms and conditions are accepted user clicks next

Screen reader mode Off | Accessibility Settings

Your Information **Your Information** Your Information

## Your Information

Enter your legal first name and last name, as it may be used for Identity Verification.

\* First Name:

\* Last Name:

Sumo

User provides his or her information

\* Middle Name:

Enter your E-mail address, as it will be used for account related communications.

\* E-mail Address:

Re-enter your E-mail address.

\* Confirm E-mail Address:

Enter your full 9 digit social security number, as it may be required for Identity Verification.

Social Security Number:

Enter your date of birth in MM/DD/YYYY format, as it may be required for Identity Verification.

\* Date of Birth:

U.S. Home Address  Foreign address

Enter your current or most recent home address, as it may be required for Identity Verification.

\* Home Address Line 1:

Home Address Line 2:

\* City:

\* State:

\* Zip Code:

Zip Code Extension:

Country: USA

Enter your primary phone number, as it may be required for Identity Verification.

\* Primary Phone Number:

Cancel

Next

After providing all information user clicks next

Health Care Quality Improvement System

Provider Resources

CMS Portal > New User Registration

Screen reader mode Off | Accessibility Settings

Choose User ID and Password **Create User** Choose User ID and Password

### Choose User ID And Password

\* User ID

\* Password

\* Confirm Password

User chooses User ID and Password

### Select your Challenge Questions and Answers:

Your challenge questions and answers will be required for password and account management functions.

\* Question:1

\* Question:2

\* Question:3

\* Answer:1

\* Answer:2

\* Answer:3

User selects challenge questions and answers

Cancel

Next

After providing all information user clicks next

# User ID and Password Criteria

- User ID Must be a minimum of 6 and a maximum of 74 characters
- Special characters permitted: dashes (-), underscores (\_), apostrophes ('), periods (.), and at signs (@)
- Password Must be a minimum of 8 and a maximum of 20 characters
  - Must contain at least:
    - 1 number, 1 letter, 1 uppercase letter, and 1 lowercase letter
  - Cannot contain your User ID and must differ from your previous 6 passwords
  - Must be changed every 60 days
  - EIDM will prompt for password change via an email 7 days before the password is due to expire

Health Care Quality Improvement System

Provider Resources

CMS Portal > **New User Registration**

Screen reader mode Off | Accessibility Settings

Your Information   Choose User ID and Password   **Complete Registration**

User is notified of account creation on-screen and via email to the address provided in the previous page

### Account Successfully Created

You have now successfully created an account on the CMS Enterprise Portal. You will receive an e-mail acknowledging your successful account creation, and the e-mail will include the User ID that you selected.

If you are requesting access for a specific role in a system, please log on to the CMS Enterprise Portal using your new User ID and password. Please wait 5 minutes before logging in. Selecting the 'OK' button will direct you to the CMS Portal Landing page.

OK

User clicks OK and is redirected to CMS Portal page ([www.portal.cms.gov](http://www.portal.cms.gov))

At this point CMS Secure Portal Registration (EIDM registration) is complete

# Resources



# Resources for Competing HHAs

- A collaboration site called *HHVBP Connect* will contain:
  - Learning session webinar recordings
  - Supporting materials
  - Newsletters
  - FAQs
  - A chat function that will allow HHA's to share
- Guidance on obtaining access to *HHVBP Connect* will be sent to POCs as soon as the site is available

# Anticipated Learning Session

## Webinar Topics

- HHVBP Overview for Staff
- Quality Measure Overview and Data Collection
- Introduction to the HHVBP Portal
- Understanding Quarterly Performance Reports
- Improving Quality: Related to Individual Measures
- Quarterly Data Submission for New Measures
- Calculating the Total Performance Score
- Best Practice Resources for Quality Improvement

# Thank you!

---

- If you have questions, contact the HHVBP Model helpdesk at:  
[HHVBPquestions@cms.hhs.gov](mailto:HHVBPquestions@cms.hhs.gov)  
or at (844) 280-5628